



To our Valued Customers and Community,

Industrial Bank remains steadfast in being a leading financial partner and resource for the communities we serve. We are honored to support and be an ally to so many homeowners, new and seasoned.

Our commitment to providing an incomparable customer experience is the foundation for our current course of action. We are suspending Residential Mortgage Operations and will not be accepting new applications effective today. ***This is only temporary.***

For us to honor our commitment, we are working vigorously to innovate our current processes and the technology we utilize to ensure the Mortgage Lending Customer Experience, is user friendly, intuitive, automated, efficient, and compliant.

Your financial growth and well-being are our greatest accomplishments. Thank You for your understanding and continued partnership with Industrial Bank.